ARROW-DX

Technology & Management Consultant - Training - ISO Standards Certification - AI Management - ITIL Processes Implementation

"Arrow " *helps you achieve your goals!*

Technology & ISO Management Systems Consultancy

Arrow-DX, we provide technology and ISO management systems consultancy services with our expert staff with many years of industry experience, helping your business to successfully comply with international standards and digital transformation.

We improve your business's processes and ensure competitive advantage with our teams specialized in areas such as IT Service Management, Enterprise Risk Management, Information Security Management, Quality Management, Energy Management, Environmental Management, Fight Against Corruption and ISAE 3402 (SOC2) reporting.

Our areas of expertise; *ISO 20000, ISO 9001, ISO 27001, ISO 27017, ISO 27701, ISO 22301, ISO 22320, ISO 31000, ISO 50001, ISO 14001, ISO 14064, ISO 37001, ISAE 3402 (SOC2), ISO 15504 SPICE 2*

Application Infrastructure and Configuration Management

Arrow-DX offers comprehensive application infrastructure installation and configuration management services for your organization.

We offer special solutions to help you create secure, reportable, flexible, simple and adaptable IT environments that meet your business needs such as Document Management, Enterprise Risk Management, Enterprise Survey Management, Incident Management, Complaint Management, Change Management, RPA, Orchestration, reporting, etc.

ISO 31000 Enterprise Risk Management System Consultancy

Arrow-DX provides comprehensive solutions for your organization It provides services such as determining corporate risk appetite, creating a risk map/risk library, recording and managing risks.

We provide the establishment of the most effective management system so that you can define and follow the actions regarding the regulatory/legal compliance controls to which your organization is subject.

While determining your organization's risk appetite, we offer special solutions to help you create a secure, reportable, flexible and simple corporate risk management system that meets your business needs and complies with international standards.
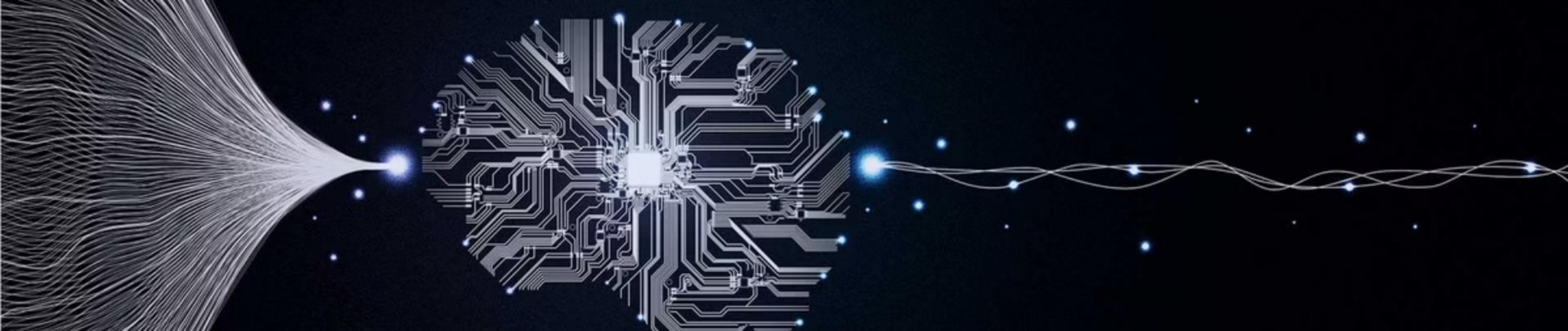
ISO 9001 Quality Management System Consultancy

Arrow-DX, we offer consultancy services to your business in the installation of ISO 9001 Quality Management System.

We offer customized solutions for your business to effectively manage your quality management processes, increase customer satisfaction and improve product/service quality.

ISO 20000 IT Service Management System Consultancy

Arrow-DX, we provide support in the installation of ISO 20000 Service Management System in order to effectively manage IT services and processes in your business, increase efficiency through process optimization studies and ensure customer satisfaction.

ISO 42001 Ethical Artificial Intelligence System Consultancy

ISO 42001 is a globally valid standard that provides a framework for the ethical and responsible use of artificial intelligence, particularly applicable to the software, telecommunications, banking and manufacturing sectors.

The Ethical AI standard aims to ensure that AI applications are used ethically and responsibly.

Arrow-DX, we offer you solutions to provide a service that exceeds your customers' expectations and to gain a competitive advantage.

ISO 50001 Energy Management System Consultancy

Arrow-DX, we guide you in the installation of the ISO 50001 Energy Management System to increase your energy efficiency, ensure more sustainable use of your existing resources and reduce your energy costs.

By analyzing your current energy resources, we guide you to use them in the most efficient way.

ISO 14001 Environmental Management System Consultancy

Arrow-DX, we support your business in establishing an ISO 14001 Environmental Management System in order to improve your environmental performance, achieve your sustainability goals and minimize your environmental impacts.

The ISO 14001 management system enables you to act in accordance with the global objectives of the Paris Climate Agreement.

ISO 14064 Carbon Footprint Calculation

Arrow-DX, we offer consultancy services with our expert staff to calculate the carbon footprint of your business and develop reduction strategies.

We can minimize the environmental impact of your business and support you in taking responsibility for a more sustainable future.

ISO 37001 Anti-Corruption System Consultancy

Arrow-DX, we establish an effective policy to combat corruption in your business, structure processes, ensure compliance with standards and increase transparency in the establishment of the ISO 37001 Anti-Corruption Management System. we offer special support services.

Implementation of Digital Transformation Processes

Arrow-DX, we guide you through digital transformation processes to prepare your business for digital transformation, increase the efficiency of your processes and services, and gain competitive advantage.

We take your business one step ahead with our artificial intelligence solutions that can be applied to your own systems and help you move your manually operated business processes to the digital environment.

We enable you to gain efficiency in all your internal processes through digitalization and integration with automation systems.

ISO Standards Training and Support Services

Arrow-DX, we offer training and support services to help you learn about ISO standards and manage your applications in the best way possible .

To your business appropriate training programs and The path to success with integrated management systems support services together .

ITIL Standard Support and Training Services

Arrow-DX, we offer training and consultancy services on the ITIL (Information Technology Infrastructure Library) standard developed by the UK Government on IT service management.

By effectively implementing ITIL processes in your business, we enable you to increase the service quality of your IT business processes .

By performing ITIL process maturity measurement for your current IT processes, you can determine the process maturity level you want to achieve. We determine together.

Customer Satisfaction Analysis and Calculation

Arrow-DX, we offer you customized analysis and calculation services to understand customer satisfaction, identify deficiencies and create improvement strategies.

We enable you to provide a service that exceeds your customers' expectations and gain a competitive advantage.

Analysis of Customer Needs

Arrow-DX, we analyze your customers' needs, offer products and services that meet their demands, and develop customized solutions for you.

We help you increase customer satisfaction and ensure customer loyalty.

Our Solutions

Arrow-DX, we offer special solutions for your business needs using the industry experience of our expert staff and we bring these solutions to life.

We guide you to improve your business processes, ensure compliance with global standards, ensure digital transformation of your manually operated processes, and increase your competitiveness and reduce costs by meeting your special training needs.

🔍 *Need more information?*

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